

Grocery-Café Porter

Be a part of our Team! Work in a great environment overseeing our amazing products and working with our local farmers and producers!

- This is an hourly position that will start part-time but move up to full once the team member meets service requirements
- \$8.50-10/hour, plus tips, based on skill and availability.
- 7am-2pm shifts and 2pm-9pm shifts available.
- Benefits include 20% discount and meals.
- Wage increase available if exceeding requirements.
- Demonstrated awesomeness in product and process proficiency, teamwork and service is rewarded.
- Potential advancement to management a possibility

Our performance expectations are:

- Receives and checks all products/ deliveries arriving at SRCG, ensuring that quality standards are met
- Immediately follows up with product quality issues and delivery errors
- Troubleshoots potential problems with upcoming shipments
- Retrieves goods from off-site locations when needed
- Tracks waste and works proactively to reduce waste in storage · Ensures that all storage spaces are clean and maintained for efficiency and safety and quality
- Stores products with attention to handling, shelf life and rotation
- Maintains positive relationships with vendors and their representatives
- Maintains complete and accurate daily records of all good received
- Adheres to high standards of service while assisting the bakery, cafe, and retail departments
- Communicates regularly with ordering staff, sharing all receiving details and notes
- Gives special attention to produce quality and display
- Ensures all signs and ipad entries are accurate
- Quickly and effectively resolves supplier invoicing and delivery discrepancies
- Assists ordering staff with inventory
- Assists customers with product questions and suggestions maintaining high customer service at all times

The Success Patterns for this position are:

- Has previous experience in the specialty foods or grocery industry
- Understands the impact of the daily detail work on the overall success of the business
- Is able to make quick and accurate decisions
- Has demonstrated problem-solving ability
- Can work independently and as a member of a team
- Has knowledge of food safety and sanitation practices (ServSafe certification a plus)
- Has exceptional customer service skills
- Has outstanding interpersonal skills
- Has excellent written and verbal communications skills
- Is able to lift and carry 50 pounds and move product up and down stairs
- Possesses a valid driver's license

Successful Candidates will have the following personal characteristics:

- Has a desire to constantly learn and be challenged
- Pays attention to details, quality and presentation while moving quickly and working efficiently
- Is self-motivated and enthusiastic, especially under pressure

This is a position that may require a flexible schedule including evenings, weekends and holidays.